RiskAware

Reducing Risk Through Knowledge

riskaware.io | mcastro@riskaware.io
CAN/US Toll-Free: 844.404.7475 | 844.292.7475
Cayman Islands: +1 345.769.1889
Toronto | Orlando | Cayman Islands

Security Training for a Not-for-Profit

CASE STUDY

60-person nonprofit with a fully remote team across 3 provinces, processing donor and beneficiary data.

THE CHALLENGE

- Multiple staff members falling for phishing emails — two incidents led to compromised accounts
- Fully remote workforce with no centralized security training or email threat awareness
- Donor payment information and beneficiary records at risk of exposure
- Limited IT budget with no dedicated security staff — one IT generalist managing everything

THE RISKAWARE SOLUTION

Security Awareness Training
Annual course with certificate for all 60 employees

AutoPhish Simulations
Monthly phishing campaigns tailored to nonprofit scenarios

Dark Web Monitoring
Ongoing scans for compromised staff email credentials

Weekly Micro-Training
Short video modules on remote work security best practices

EVA Scoring
Employee vulnerability rankings to target high-risk staff

Policy & Acknowledgement
Acceptable use and remote work security policies

THE RESULTS

72%	Zero	95%	3 Alerts
Drop in Phishing Click Rates	Compromised Accounts Since Program Launch	Staff Training Completion Rate	Dark Web Credentials Caught & Reset

> "Our team is remote and non-technical. RiskAware gave us a training program that actually engaged people — and the phishing simulations were a real eye-opener."
>
> — Executive Director, Canadian Not-for-Profit

Case study details are anonymized to protect client confidentiality.